

### **MINISTERIAL STATEMENT**

BY

# HON. MUTUUZO PEACE REGIS MINISTER OF STATE FOR GENDER AND CULTURE AFFAIRS/ HOLDING THE PORTFOLIO OF MINISTER OF GENDER, LABOUR AND SOCIAL DEVELOPMENT

# PRESENTED TO PARLIAMENT ON ISSUES OF EXTERNALISATION OF LABOUR

18<sup>TH</sup> JULY, 2019

### 1.0 Introduction

- 1.1 Rt. Hon. Speaker, I would like to thank you for giving the Ministry of Gender, Labour and Social Development the opportunity once again to address Parliament on the issue of externalisation of labour.
- 1.2 Honourable colleagues, I wish to remind you that this is not the first time that we are addressing parliament on the issue of externalisation of labour. You will recall that on 20<sup>th</sup> November 2018, I comprehensively addressed you on the issue of externalisation of labour. My Senior Colleague Hon. Janat Mukwaya had also earlier addressed Parliament on 18<sup>th</sup> May 2017. We have also addressed the Parliamentary Committees on Gender, Labour and Social Development, Foreign Affairs, Internal Affairs and Human Human Rights on the same subject matter.
- 1.3 In our previous statements to Members of Parliament referred to above, we made clear and precise responses to questions raised by colleagues.
- 1.4 Rt. Hon. Speaker, nonetheless, I welcome the opportunity to respond to the issues raised by members on the externalisation of labour. Accordingly, I will address the House on the following issues:
  - i. the background to the regulation externalisation of labour;
  - ii. protection of workers through licensing and placement procedures;
  - iii. the benefits and challenges of externalisation of labour;
  - iv. the proposal to impose a ban on the externalisation of labour programme;
  - v. the measures that the Government of Uganda has taken to make the externalisation of labour programme safe, regular, orderly and productive;
  - vi. The case of Doreen Ghandi Magezi reported the Hon. Betty Nambooze Bakireke of Mukono Municipality; and
  - vii. the support that Parliament should lend to our efforts of making the externalisation of labour safe, regular, orderly and productive.

### 2.0 Background to the regulation of externalisation of labour

- 2.1 Rt. Hon. Speaker, migration is as old as history of mankind and all of us are products of some form of migration. Indeed Ugandans have since the pre-independence period travelled abroad for work.
- 2.2 Some have travelled on their own, while others were facilitated by traffickers. However, the interest of traffickers has always been money at any cost. As a result, traffickers often fleece their "clients". Furthermore, traffickers do not place individuals into any specific job but merely aid individuals to go to a country where they would find work by themselves.
- 2.3 However, in the absence of a formal safe, orderly and regular pathway for placing people abroad, the traffickers would remain the only way out for individuals who have made a choice to seek work abroad.
- 2.4 The government took cognizance of the risks associated with individuals being placed abroad by traffickers. However, the government was also aware that people cannot be forcibly stopped from seeking work abroad; more so because of Article 29 (2) (b) of the Constitution of the Republic of Uganda which provides that every Ugandan shall have the right to enter, leave and return to, Uganda. The solution to the challenge of traffickers therefore lay in introducing a safe, orderly, formal and regular pathway to employment abroad. Accordingly, the Externalisation of Labour Programme was launched in 2005. The programme was therefore not introduced to encourage Ugandans to go abroad, It was introduced to establish an alternative to trafficking for Ugandans who make a choice to seek a livelihood through employment abroad.

### 3.0 Protection of workers through licensing and placement procedures

- 3.1 Consequently, the Minister responsible for labour pursuant to powers under the Employment Act issued the Employment (Recruitment of Ugandan Migrant Workers Abroad) Regulations 2005 and the Employment (Recruitment of Ugandan Migrant Workers Abroad) 2015. The objective of both instruments is to protect the rights of migrant workers through stringent licensing requirements and placement procedures.
- 3.2 A person cannot transact business as a recruitment agency in Uganda without a valid licence. Today there are 162 licensed recruitment companies and todate about 84,000 migrant workers have been deployed abroad since 2010.

(List of licensed companies and number of workers deployed is attached). The licensing requirements include:

- i. Registration under the Companies Act or partnership Act of Uganda
- ii. A company must have a minimum of fifty million Uganda shillings as share capital;
- iii. A maintaining balance of Shs 10 million on the bank account;
- iv. Members of board and officers of company must possess a certificate of good conduct from Interpol;
- v. Income tax returns for its board, partners or members for the past one year;
- vi. Payment of a non-refundable fee of 100,000/= at the time of application;
- vii. Payment of a license fee of 500,000/=;
- viii. Provision of the CVs of the directors, board members and officers working in the company or partnership;
- ix. Proof of publication of notice in the newspapers of the application with the names of the partners, incorporators and officers;
- x. Must provide a bank guarantee of 50,000,000/=;
- xi. Audited financial statements for the past one year with verified income tax returns;
- xii. Companies with foreign Directors should avail clearance from their country of origin stating that the concerned foreign directors are fit and proper to run the business of externalization of labour.
- 3.3 The placement of Ugandan migrant workers as a rule follows the following steps:
  - i. A potential recipient country like Saudi Arabia sends to the ministry the list of licensed recruitment companies;
  - ii. Thereafter, the relevant Ugandan Mission vets the foreign recruitment companies. Today about 500 Saudi Arabian recruitment companies out the 700 that are licensed were cleared to recruit from Uganda;
  - iii. After due diligence by the Ugandan Mission, a foreign recruitment company may express interest to recruit from Uganda by forwarding a job order to the relevant Ugandan Mission. The purpose of the vetting by the Ugandan Mission is to confirm that the foreign recruitment company is still licensed and possesses valid job vacancies;

- iv. After clearance by the Uganda Mission, the foreign recruitment company submits the job order to the Department of Employment Services of the Ministry of Gender, Labour and Social Development using online External Employment Management Information System portal;
- v. The job order is accompanied by:
  - a. a service agreement between the Ugandan recruitment company and the foreign recruitment company;
  - b. Powers of attorney from the foreign recruitment company to a Ugandan recruitment company authorizing the latter to recruit Ugandan workers on behalf of the former;
  - c. Sample employment contract.
- vi. The External Employment Unit analyses the job order with view of confirming the following among others:
  - a. Whether the company that originated the job order is licensed in the recipient country and was vetted by the relevant Ugandan mission;
  - b. Whether the job order was verified by the relevant Ugandan mission;
  - c. Whether the obligations and duties of both the Ugandan and foreign recruitment companies are clear and protect the interests of the workers; and
  - d. Whether the proposed terms and conditions guarantee the rights of workers including the basic minimum salary, medical insurance, accommodation, working hours among others.
- vii. In case of a favourable evaluation of the job order, the local recruitment company is advised to advertise and recruit;
- viii. Thereafter, the names of the selected workers are submitted to the Joint Intelligence Committee for security vetting. Workers with no adverse record are thereafter cleared by the Joint Intelligence Committee. The list of workers who have been cleared is sent to the Internal Security Liaison Office at Entebbe International Airport. I will address you on the reason for sending the list to the Airport shortly;
- ix. After vetting by the Joint Intelligence Committee, the workers undergo pre-departure orientation and training. The purpose of the training is to:
  - a. Help the workers reexamine their decision to go and work abroad;
  - b. Help the workers set goals for working abroad;

- c. Create understanding of the employment contract; and
- d. Support cross-cultural adjustment.
- x. It is only workers who have been cleared by Joint Intelligence Committee and have undergone pre-departure orientation and training who are cleared to travel by a letter of the Ministry of Gender, Labour and Social Development;
- xi. On the day of travel the migrant workers go through two check points. At the first check point, the local recruitment company presents workers on the clearance list issued by the Ministry of Gender, Labour and Social Development. Only workers who appear on the list from the Ministry of Gender, Labour and Social Development and the List from Internal Security Organization are supposed to be cleared at the first check point located at the entrance of the departure lounge.
- xii. The workers who are cleared by the team of joint airport security proceed to the check-in counters. After check-in the workers proceed to immigration counters. Immigration officers are required to clear only holders of work visas who have been cleared by the Ministry of Gender, Labour and Social Development and the Joint Intelligence Committee.
- 3.4 There are also individuals who find employment abroad on their own. These workers also go through similar vetting, clearance and departure procedures.

### 4.0 The benefits and challenges of externalisation of labour

- 4.1 Hon. Members, the benefits of the programme include:
  - i. Estimated annual remittances from the migrant workers in the Middle East is about USD 600 million per annum;
  - ii. Improvement in incomes of the households of migrant workers and
  - iii. Acquisition of new and positive work ethics and skills by Ugandan workers
- 4.2 As you are all aware Hon. Members, despite the above benefits, the programme has encountered a number of challenges which include;
  - Traffickers who often through false representation deploy workers into unknown destinations and hostile working conditions;

- ii. Inability to trace and offer consular services to workers deployed by traffickers:
- iii. Violation of the rights of workers especially domestic workers;
- iv. Immoral behaviours by Ugandan domestic workers which often occasion domestic violence;
- v. Workers who abscond from their stations in pursuit of other jobs;
- vi. Limited manpower. The Externalization Unit has only five full-time staff;
- vii. Lack of appropriate office accommodation;
- viii. Lack of diplomatic representation in Bahrain, Kuwait and Oman; and
- ix. Limited manpower at the Ugandan Missions in Riyadh and Abu Dhabi.

### 5.0 Is a ban on the externalisation of labour programme viable option?

- 5.1 In view of the above challenges, there have been proposals that the externalisation of labour programme be banned. We have examined this proposal and wish to remind you that the Ministry imposed a ban on the Externalization of domestic workers, on 22<sup>nd</sup> January 2016. The objective of the ban was:
  - to stop migrant workers from getting into hostile domestic working conditions;
  - ii. to use the period of the ban to strengthen measures for protecting Ugandan migrant workers abroad.
- 5.2 However, the unintended consequence of the ban was that trafficking thrived. For example, the Ministry does not clear workers to Oman. However, today there are over 40,000 Ugandans working in Oman. The ministry is therefore hesitant to impose a ban. This is because; there are still strong pull-factors like relatively higher wages in the Middle East. Furthermore, the migrant workers in the Middle East are contributing substantially to their families through construction of houses and paying of school fees. Migrant workers in the Middle East send home about 600 million dollars, which accounts for about 50 percent of total in-ward remittances in Uganda.

### 6.0 Measures taken by Government to make the externalisation of labour programme safe, regular, orderly and productive

- 6.1 In view of the above challenges, the Ministry has put in place the following measures to promote safe labour migration and protection of rights of migrant workers:
  - i. There is an Inter-Ministerial Committee chaired by the Minister of Gender, Labour and Social Development with its membership comprising of the Ministers responsible for Security, Internal Affairs, Works, Local Government, Foreign Affairs and East African Cooperation;
  - ii. Coordination between my Ministry and other agencies like the Directorate of Immigration, Internal Security Organization (ISO), and the Police at the Airport has been enhanced. As a result, 2334 victims of human trafficking were rescued at Entebbe International Airport between January and June 2019.
  - iii. A four party employment contract which makes the recruitment company both in Uganda and in the recipient country jointly and severally liable for any breach of a worker's contract was adopted;
  - iv. Three Bilateral Labour Agreements have been signed between the Government of Uganda and the respective Governments of the Kingdom of Saudi Arabia, the Hashemite Kingdom of Jordan and the United Arab Emirates. Negotiations for a Bilateral Agreement with Qatar were concluded. The Ministry of Foreign Affairs is using diplomatic channels to secure a date for signing. Draft agreements have also been drawn and presented to the Governments of Oman and Kuwait;
  - v. Cooperation against human trafficking has been strengthened among members of the East African Community. For example, the National coordination task forces on prevention of trafficking of Uganda and Kenya continuously share information. As a result, over 300 victims of human trafficking from Uganda have been rescued at Jomo Kenyata International Airport in the last twelve months,
  - vi. Monitoring visits to Saudi Arabia, The United Arab Emirates, Qatar and Jordan have been carried out and more regular monitoring visits to host countries are planned;

- vii. Only foreign recruitment companies that have been accredited by the Ministry of Gender, Labour and Social Development on the recommendation of Uganda's Mission accredited to the prospective recipient country are allowed to recruit domestic workers from Uganda;
- viii. All demand letters and Powers of Attorney from foreign recruitment agencies to recruitment agencies in Uganda are vetted by Uganda's Mission accredited to the prospective recipient country;
- ix. Every prospective employment contract for domestic workers is authenticated by Uganda's Mission accredited to the prospective recipient country before a domestic worker is cleared to leave;
- x. The foreign recruitment companies are not allowed to transfer responsibility over a domestic worker to an individual;
- xi. The Uganda Association of External Recruitment Agencies established an emergency Fund that caters for:
  - a. Operations of a transit center at Entebbe and in recipient countries;
  - b. Supporting emergency medical services and repatriation; and
  - c. Psychological support and legal aid for return migrant workers.
- xii. The Ministry has written to the Ministry of Public Service seeking approval of expansion of the staff structure of the Department of Employment Services. The proposed structure will include labour attaches.
- xiii. Hon. Janat Mukwaya had a meeting with technical officers from the Ministry of Finance. During the meeting, she underscored the need for the Ministry of Finance Planning and Economic Development to facilitate the expeditious handling migrant workers business by allocating more funds to the Department of Employment Services.
- xiv. Arising out of bilateral engagements, the recipient countries have also taken the following measures:
  - a. Only licensed recruitment companies are allowed to recruit workers from abroad
  - b. Jordan and Saudi Arabia have developed online systems for tracking the recruitment and location of domestic migrant workers;
  - c. The foreign recruitment company provides all domestic workers with a telephone sim card on arrival. Some companies will soon begin issuing cell phones;

- d. The Saudi Government has developed a system for monitoring the payment of wages of domestic workers. This includes Call Centers and Ugandan Supervisors charged with the responsibility of monitoring the conditions of Ugandan migrant workers abroad.
- xv. In order to improve the provision of Consular Services, Labour attaches will deployed at the Ugandan Missions in Abu Dhabi (United Arab Emirates), Riyadh (Saudi Arabia) and Doha (Qatar).

### 7.0 The case of Doreen Ghandi Magezi

- 7.1 Rt. Hon. Speaker, you will recall that on Tuesday 25<sup>th</sup> June 2019, you asked Hon. Nambooze and Hon Oseku to give you particulars of the young ladies under distress in the Middle East for onward transmission to our Ministry. Madam Speaker, we confirm that we received communication from you about a one Doreen Magezi.
- 7.2 On the same day, Hon. Betty Nambooze, Member of Parliament of Mukono Municipality had reported that the said Ms. Doreen Ghandi Magezi was in Jordan under distress. Hon. Betty Nambooze further called for assistance in rescuing the said Doreen from slavery where she had been sold at USD 3,000. Consequently, you directed the Ministry to facilitate her return. Accordingly, the Ministry engaged Murphie International that recruited her and I am pleased to report that Ms. Doreen Ghandi Magezi returned to Uganda on 5th July 2019.
- 7.3 We have examined the statements by Hon. Betty Nabooze in and outside parliament and Ms. Doreen during her interview with Sam Kasumba of NBS TV and wish to address you as follows:
  - i. That Doreen Magezi was regularly and formerly placed to work in Jordan by a licensed recruitment company called Marphie International Recruitment Agency on 3<sup>rd</sup> April, 2019. She was never sold into slavery at USD 3000. If she had been sold into slavery, Murphie International would not have procured a ticket for her return. Furthermore, Ms. Doreen never paid USD 3000, to her employer in order to exercise her right to return home. Most importantly, at no time does Doreen say in her interview that she was in slavery.

- ii. Ms. Doreen Magezi was never arrested upon arrival as it is alleged by herself and Hon. Betty Nambooze. The fact of the matter is that Ms. Doreen like all other migrant workers who report cases of distress or illness was received by Ms Marjorie Muhinda a Counselor from the Uganda Association of External Recruitment Agencies and operatives from Aviation Security. The presence of the Counselor at the airport was for providing Doreen with psychosocial support and to facilitate her to access medical assistance in case it was required. In accordance with her wish, she was not taken to a medical facility.
- iii. Migrant workers who report violation of their human rights while abroad are often requested to make a police statement to facilitate further management by Interpol. Given that allegations of Doreen being sold into slavery had been made, it was prudent to take a statement from her. Indeed, after making the statement she left in the company of her family members.
- iv. Whereas Ms. Doreen could have been distressed, her situation was with due respect exaggerated by my colleague Hon. Betty Nambooze. For example in a social media post, Hon. Betty Nambooze alleged that dozens of girls were trafficked to the Arab world returned of 5<sup>th</sup> July 2019 after a protracted battle she had started. She further stated that parents wept on seeing their girls as some had to be wheeled off the plane in wheel chairs. She went on to say that the girls had broken limbs, bruised faces, scars.... they were so skinny and sick.
- v. Madam speaker, according to Ms. Doreen's interview, Hon. Betty Nambooze was not at the airport. This begs the question of how she saw the dozens of returnee distressed migrant workers. Furthermore, Doreen is the only returnee we have seen from Hon. Nambooze's dozens. In addition, Doreen dispelled the allegation during her interview with NBS TV that she was physically harmed in any way. Madam Speaker, Hon. Betty Nambooze will have to adduce more evidence for me to believe her instead of Ms. Doreen.
- vi. Rt. Hon. Speaker, we have also transcribed and examined Ms. Doreen's interview about her situation (See attached). We have found it laced with inconsistencies, which greatly impairs its probative value. For example;

- a. In Question 56 Sam Kasumba of NBS TV asked "Are you in touch with your parents and your relatives because there reports circulating around that your situation has separated you from your family and that you are on one side and there are on the other. Talk to us about that.
- b. In reply to the said Question 56, Ms. Doreen said "You see Sam, when we go to work the beneficiaries are our family and every family in Uganda would like their daughter to work and send back home money and sometimes telling them that I am coming back it's like you are cutting off the supply. And in my case, due to the circumstances that I came back through it was safer for me to first take a low profile and not involve my family in this entire thing that was going through and any way I don't have that much big family. My mother is really old, so I really don't think this would be healthy for her because she is not in a good health condition. So it's not that my family has really separated from me but I think it's better they are kept out of this.
- c. However, earlier in the interview with Sam Kasumba posed question 22 on how she found Hon Betty Nambooze's number, Ms. Doreen said that she got Hon. Nambooze's number through a family member. In Question 33, Sam Kasumba asked Ms. Doreen about who had received her at the airport. In her response, Ms. Doreen said that she expected to be received at the airport by family members and not the police.
- d. Rt. Hon. Speaker, how possible is it that Ms. Doreen who did not want her family to know that she was coming back home can be the same Doreen who expected her family to receive her. How can Doreen who wants to keep a low profile and also conceal her presence in Uganda be the same Doreen who gives a live TV Interview? It is clear that Doreen has been manipulated.

### 8.0 Prayers to Parliament

8.1 Parliament should consider allocating UGX 5,000,000,000 annually to the Department of Employment Services to facilitate the following:

- The establishment of a one stop centre for all government agencies involved in the clearance of and giving support to migrant workers.
   These, include the Department of Employment Services, ISO, ESO, Interpol, Directorate of Immigration among other others;
- ii. Finalization of the External Employment Information Management System. The system will facilitate expeditious processing of licensing, vetting and clearance of migrant workers. It will be linked with the Immigration system and the foreign missions. This will facilitate capturing and analyzing of real time data on workers who leave and return to Uganda;
- iii. Deploy labour attaches at the Ugandan Missions in Abu Dhabi, Riyadh and Doha;
- iv. Strengthen internal and external monitoring of Ugandan migrant workers; and
- v. Strengthen community mobilization against trafficking for labour exploitation
- 8.2 Rt. Hon. Speaker, Let me conclude by requesting the Members of Parliament to seize every opportunity they have to advise the young people to carry out due diligence about companies or individual agents before they travel abroad.

Rt. Hon. Speaker, I thank you.

## Table showing number of Ugandan Migrant Workers Deployed by Year and Country of Destination from 2010 to May 2019

		YEARS									
Destination	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	Total
IRAQ	9,120	2,516	2,033	935	907	951	646	217	2,206	188	19,719
Afghanistan	198	188	260	124	142	298	342	416	228	313	2,509
Saudi Arabia	65	65	66	18	18	479	175	1,621	12,366	3,656	18,529
Juba	43	45	45		-	-					133
Qatar	20	20	20	299	627	1,026	487	520	923	151	4,093
UAE	515	2,001	3,202	3,954	6,369	9,732	383	303	2,556	371	29,386
Bahrain	2	2	2	5	87	97	410	451	23	6	1,085
Syria	2	2	2		-	-					6
Taiwan	2	2	2		-	-					6
Somalia	-	2	99	550	532	687	96	162	745	51	2,924
Kuwait	-	-	32	278	223	209					742
Jordan								1,427	2,582	203	4,212
Total	9,967	4,843	5,763	6,163	8,905	13,479	2,539	5,117	21,629	4,939	83,344



## MINISTRY OF GENDER, LABOUR AND SOCIAL DEVELOPMENT LIST OF LICENSED PRIVATE RECRUITMENT COMPANIES

- 1. 2Niles Public Relations Agency Limited (Plot 1846, Omulen Close, Nsambya, opposite Human Rights House) 0414 347199, 0772 924414, 0702 924414 Email: aburizga@yahoo.com
- 2. The Gideon's Men Ltd (Plot No. 31/47 Port Bell Rd, Luzira) **TEL:0414220702, Email:** info@gmsecurity.co.ug
- 3. Normandy Company Uganda Ltd (Plot 136, Bukoto Street, Kamwokya) Email: william@thenormandycompany.com
- 4. J. A. G. Security Group Limited (Plot 3676, Magoba Lane, Kisugu) Tel 0414 269373, 0312 109351, Email: jagsecgroup@yahoo.com
- 5. Security Link Limited (Plot 126, Sentema Rd, Bulange Mengo) Tel: 0312 106527. Email: noohma@gmail.com, securitylinkug@gmail.com
- 6. Ham Property Services and Management Limited (Bakuli, Hoima Rd, opposite Old Kampala Primary School) 07735110262, 0706 817990 Email: ham.p.services@hotmail.com
- 7. Maghrib Agencies Limited (Plot 161 Entebbe Road, Najjanankumbi Stella opposite Nyondo) Tel: 0772 515462, 0701 215090, 0753 666605 Email: maghribagenciesltd@gmail.com
- 8. Saracen (U) Limited P.O. Box 22693, Kampala 38 Rotary Avenue, Lugogo Bypass
  Email saracen@saracen.co.ug Tel 0759600040, 0414233516
- 9. Tirajo Employment Agency Limited (Plot 29, Ntinda-Nakawa Rd) Tel: 0700480631 Email: <a href="mailto:tirajoagency@gmail.com">tirajoagency@gmail.com</a>

- 10.International Employment Linkages (U) Limited (Plot 173, Mutesa II Rd Ntinda) 0772470489, 0772791265, What's app: 0772791265 Email: <a href="mailto:inter.linkages@gmail.com">inter.linkages@gmail.com</a>
- 11. Middle East Consultants Limited (Plot 21/31 Tank Hill Road, Muyenga) Tel: 0701 188367, 0392 882374 Email: <a href="majordon309@yahoo.com">mgordon309@yahoo.com</a>
- 12. Round-Off International Limited (Seguku) **Tel**; 0414469953, 0775195705 **Email**: info@roundoffinternational.com
- 13. Mobile Labour International Limited (Unik House, Kyaliwajjara Namugongo Road) TEL: 0704655533 Email: <a href="mailto:mobilelabour@yahoo.com">mobilelabour@yahoo.com</a>
- 14. Horeb Services (U) Limited (Mbogo House, Wankulukuku opposite Kitebi SS) Tel: 0772 332939, 0701 332939 Email: <a href="mailto:gm@horebservices.com">gm@horebservices.com</a>
- 15. Axis Warriors Limited (Plot 22, Bunyonyi Drive, Bugolobi-Kataza) Tel: 0772 979191, 0751068003 Email: axiswarriorsltd@gmail.com
- 16. Reliable Logicians Uganda Limited (Plot 2010/2012, Portbell Rd, Luzira) Email: <a href="mailto:reliablelogiciansultd@hotmail.com/alexakocho@hotmail.com/">reliablelogiciansultd@hotmail.com/alexakocho@hotmail.com/</a> allenkampa@hotmail.com Tel: 072497642/0787600058/0705600058
- 17.SWATT Services Limited (Plot 678, Kiwempe Road, next to Wonder World, Kansanga) TEL: 0790919087/0751425060/0703690204

  EMAIL: rutashr@gmail.com
- 18. Al-Madinah Agency Limited (Bukoto, Near Bukoto Heights) TEL: 0777578972/0704171830/0706404180 Email: mkalanzi21@gmail.com/mkalanzi2001@yahoo.com
- 19. True North Consult Limited (Plot 2A Neptune Avenue, Port Bell Road, Mbuya) TEL: 0701369194/0787653460.

  EMAIL: b.kizito@truenorthafrica.com
- 20. Verdant Pastures Agency (U) Limited (Lubaga Road) Tel: 0782885756 Email: joseph@vpauganda.com
- 21. Eskom Link Limited (Bamako Arcade, Entebbe Rd)

Email: <u>mwesigye02@yahoo.co.uk</u>

TEL: 0782230440

- 22.KHM International Consultants Ltd. (Kibuga Block 101/393, Mengo Nabulagala Road). Tel: 0702 000777, 0706 223399 Email: info.khmint@gmail.com
- 23. Global Manpower Solutions.U. Limited (Plot 4605 Kiwatule Rd, Buye Ntinda) TEL: 0393516590/77662535\_ Email: info@gms.co.ug
- 24. Essential Communications Limited (Plot 251, Buye Ssempagala Zone, Ntinda) TEL:+256752755846/+256772437650 admin.support@essential.co.ug
- 25. Malisu Apollo Investments Limited (MTAC Building Nakawa) Tel: 0773 001186 Email: <a href="mailto:info@malisugroup.com">info@malisugroup.com</a>
- 26. Spin Labour Consultants Limited (Mengo)

  <u>Tel:0414690400/0702222288</u> Email: <a href="mailto:spinconsults@gmail.com">spinconsults@gmail.com</a>
- 27. Trustin Company Limited (Mutungo Zone 4) TEL:0776027292/0772176752. Web: <a href="https://www.trustin.companyltd.com">www.trustin.companyltd.com</a>
- 28. Amiyal Sefer Limited (Kamuli Road, Kireka) Tel: 0200 906963/ 0755 549599/0703561255 Email: amiyalsefer2016@gmail.com
- 29. Golden Arm Limited (Mugerwa Close, Gogonya Road, Nsambya behind Joint Medical Stores) Tel: 0752 238439, 0703 672414 Email: goldenarmltd@gmail.com
- 30. Alasker International Limited (Plot 86, Lubaga Road) Tel: 0775 717140, 0701 699489, 0782 699489 Email: alaskeruganda@gmail.com
- 31.St. Augustine International University Limited (Bunga Hill) Email: <a href="mailto:cbmulenga@gmail.com">cbmulenga@gmail.com</a>, <a href="mailto:Ruth karungi@yahoo.com">Ruth karungi@yahoo.com</a>
  TEL: 0772647799/0712888888/0784179967/0777745520
- 32. Archeris New Limited (Seguku, Entebbe Road P.o. Box Entebbe) Tel: 0701122157
- 33. Raama Africano (U) Limited (Plot 6487, Katuso Rise, Buziga) TEL: 0702528352/+256200923636/+256200923425 Email: kaiwaidris@gmail.com /raama.africano2016@gmail.com
- 34. ABS Consulting Group Limited (Pilkington Road, Workers House 9th Floor)

Tel: 00414255405/077451877

Email: info@absconsulting.co.ug

35. Cella Investments Limited (Ssempagala Road, behind Life Link Medical Centre) 256703 919465, 0704 907500

Email: cellainvestmentsltd@gmail.com

36.Bright Star Creations International Limited (Plot 89 Bukoto Street)
Tel 0392 17 8830

Email: brightstarcreationintenational@gmail.com

- 37. Jericho International Uganda Limited (Luwum Street, Kizito Towers, 4th Floor) Email: <a href="mailto:aedekef@yahoo.com">aedekef@yahoo.com</a>, <a href="mailto:jerichoitl@gmail.com">jerichoitl@gmail.com</a>
  Tel: +256392178652, +256782300470
- 38. ISAB International Limited (Plot 1447, Block 10 Kayiwa Village, Namirembe) Tel: 0414 699212/0752966556/0751110046 Email: kassim02@hotmail.com/ceo@isab.co.ug
- 39. Tusano Combined Uganda Limited (Plot 149, Rubaga Road, Access Building) Tel: 0705757401. Email: <a href="mailto:info.uganda@tusanoafrica.com/Jescahsennozi2@gmail.com">info.uganda@tusanoafrica.com/Jescahsennozi2@gmail.com</a>
- 40. Alsalam Logistics & Consultancy Limited (Plot 023, Dr Sembeguya Road, Kawempe) Tel: 0414 660825 Email: <a href="mailto:alsalamconsultancy14@gmail.com">alsalamconsultancy14@gmail.com</a>
- 41. Provio International Limited (Bukoto-Kisasi Road)
  Tel: 0772485708, 0772431758 Email: provioint09@gmail.com
- 42. Ridar Uganda Limited, Bukoto Kampala Tel: 0772719570/0772676033/0702432446

Email: ridarug@gmail.com

- 43. Creative Group International Limited (Sentema Road, Mengo)
  Tel: 0704365474, 0782083057 Email: kampalacreative@gmail.com
- 44. Afrisky International Limited (Plot 882 Kisasi Road)

Tel: +256782207487

Email: enantamu@afri/sky.com/mariam@afri/sky.com

45. Jabez Consultants Limited (Plot No. 208, Bombo Road, Ketifalawo Zone – Kawempe)

Email: recruitment.jabez@gmail.com

Tel: +25670238100/+256772389100

46. Alkareb Limited (House No. 2, Kasalina Estate-opposite Mengo Hospital)

Email: isamalkareb@gmail.com/alkareblimited@gmail.com

TEL: 0782707711/0751337533

47. Greener Pastures Overseas Consultants Limited (Kabalagala opposite Shell Petrol Station)

Tel: 0702263340/0774225599 Email: rogermukongo@gmail.com

48. Explorer Dubai Limited (Namugongo, Old Kira Road) Email: explorerdubai26@gmail.com Tel: :0704022400

49. Ez Visa Kampala (Plot 26, Wampewo Avenue, Bakwanye House Email: catherine.b@dunkirkmorgan.com TEL: 0752603995 /0794723392

50. Al-Saud Agency Limited (Kibuye, Salama Road)

Email: <u>info@alsaudagency.com/twahkasa@gmail.com</u>

51. Taiba Manpower Agency Limited (Plot 430, Kyadondo, Bweyogerere)

TEL: 0701885299/0702297372

Email: taiba.uga@gmail.com

53. Six Stars International Limited (Plot 30A, Bombo Road)

Email: ebirungi23@yahoo.com/ sixstars627@gmail.com

TEL: +256414667290/0772593536/0772428740/0772593536

54. Mariba Agencies Limited P.o.box (Colvile Street, Shumuk House) Tel: 0701413019, 0776212222 Email: <a href="mailto:phionaht@yahoo.com">phionaht@yahoo.com</a>

55. Protectorate S.P.C (U) Limited (Plot 3, Bukasa Road)

Email: spc.external@protectoratespc.co.ug

TEL: 0752755845/0757755845/0701819709/0772921877

56. Amazing Grace Labour Services Limited (Mwesige Road, Kyaliwajjala, Namugongo)

TEL: 041466694/0772445596 Email: info@amazingls@gmail.com

57. Swift International Recruiters Limited (Sir Albert cook Road-Wakaliga, Next to Lvy's Hotel, P.O. Box 6521, Kampala-Uganda TEL: +256200902069/+256 392174783

Email: info@swiftinternationalrecruiters.com

- 58. Marphie International Recruitment Agency Limited (Plot 200, Kampala Road) Email: marphieintra@gmail.com Tel: 0772647799
- 59. Al Quarashee Co. Limited (Plot 115/116, Nsalo Road opposite old Kampala Primary School)

TEL: +256701944212/0706482551

Email: algurasheelimited@gmail.com

60. Labour World Connect Limited (Oasis Mall, Yusuf Lule Road)

EMAIL: labourfrontiers2017@gmail.com

Tel 0200923890

61. Elfirsan Group Limited (Luthuli Avenue) TEL:077666638/0701900303 Email: elfirsangroup@gmail.com

- 62. Prime Linkages Limited (Plot 847 Mbogo Road, Kawempe) EMAIL: prime.linkagesltd@gmail.com TEL: 0776571157/0700571157
- 63. Doxa Connections Limited (Cecilia Road, Senfuma Close Mutungo Zone II) EMAIL: doxaconnections.com TEL: 0778906540
- 64. Great Lakes HRM Limited (Plot 39A, Lumumba Avenue, Mukwasi House Room 4, 4th Floor)

EMAIL: kanagwas@gmail.com/greatlakes@greatlakes.co.ug

Tel:0393514632/0772466128

65. Derm Logistics Uganda Limited (Plot 47/49 Nkrumah Road, Cooperative Alliance Building)

Email: dermlogistics@gmail.com

Tel: 0772403006/0772982751

66. Premier Recruitment Limited (Crane Bank Chambers Road, P.O Box 3673, Kampala

Email: gm@premierrecruitment.com

TEL: 0414343638/0707555000/0707555001

67. Rangers security Limited

Emil: <a href="mailto:rangers.ug@gmail.com/email@rangerssecurityltd.com">rangers.ug@gmail.com/email@rangerssecurityltd.com</a> TEL: 0772427460/0701427461/0701428875

68. Elite Winners Agencies

Email: <a href="mailto:elitewinnersagenciesug@gmail.com">elitewinnersagenciesug@gmail.com</a>
Tel: 0700517160/0775514527

69. Tempero International Limited P.o. Box 71664 Kampala, Kawuku Kisubiro, Kisubi Rd Tel 0777149211, 0784078914

Email: kjossy2@gmail.com, Mugishaherbert44@gmail.com

70. Khaleej Agencies Limited, Workshop Road, P.O Box 433, Jinja.

TEL:0712304411/075442003 Email: khaleejagencies@gmail.com

- 71. Falcon Manpower Ltd, Naigaga Complex, Bugolobi, PO Box 25562, Kampala. Email: Falcon.manpower62@gmail.com Tel: 0772372411
- 72.Fresh Mind International Limited, Nalukolongo Road, P.O BOX 5633, Kampala

Email: info@freshmindinternational.com

TEL: 0414-697096/0783183252/0782809456

73. Dream Connect Limited (Kisugu/Kibuli-Kibazo Road, P.O Box 5279, Kampala, Tel: 039206199)

Email: emmanuelsebyala@gmail.com Tel: 0772403006/0772982751

74. Macro Manpower Limited (Parliamentary Avenue Plot 4 E-cobank Plaza, P.O Box 20051, Kampala)

Email: topher@macromanpower.com

TEL: +256755336688/+256772336688

75. Elite Placements Consulting Limited (Plot 7755, Block 244 Muyenga-Kironde Road, P.O Box 3695, Kampala, Tel: 0772336227)

Email: ywaswa@gmail.com Tel: 0702740970

76. Sipi Contours Company (U) Limited, S.K House, Plot 397 Block 232, P.O BOX 26693, Kampala,

Email: <a href="mailto:sipicontours@gmail.com">sipicontours@gmail.com</a>

TEL:0788685679/0705171814

- 77. Rokas Recruitment Services Limited, Makindye Lukuli Road, P.O BOX 17873 Kampala, Tel: 0785948377 Email: <a href="mailto:rokasrecruitmentservices@gmail.com">rokasrecruitmentservices@gmail.com</a>
- 78. Ambatt Recruitment Company, Bweyogere, Jinja Road, P.O Box 30640, Kampala, Email: <a href="mailto:ambattuganda@yahoo.com">ambattuganda@yahoo.com</a> Tel: 0705298429
- 79. Time Corp International Placements Limited, Entebbe, Plot 1A Berkley Road, P.O Box 300, Entebbe, Tel: +256200907316

Email: dickenskatta@gmail.com

Tel: +256702370021/077267386

80. Empowerage International Ltd, Ntinda Rd PO BOX 24962, Tel: EMAIL: info@empower-int.com

TEL: 0392176123/0702957653/0782948834/0772500465

81. Progressive Workers World Wide, Plot 345, Kisubi Entebbe Road, P.O Box 487177, UAE, Tel: +256777398986

Email: <a href="mailto:uganda@proww.net">uganda@proww.net</a> TEL: 070514437916

82. Labour Frontiers International Limited, Sekabaka Road Wakaliga, P.O Box 1604, Kampala, Tel: +256758191640

Email: labourfrontiers2017@gmail.com TEL: 0700198496

- 83. The Eagles Supervision Limited, Plot 728, Mengo, P.O Box 11799, Kampala, Tel: 0393239175
- 84.Q-Sourcing Limited, Plot 14116, Semawata Road, Ntinda P.O Box 12883, Kampala. Tel: +256414532060, 0414532076 Email: office@gsourcing.com
- 85. Serveu International Recruiting Agency, Kiteezi, P.O Box 31340, Kampala, Tel: +256747465

Email: serveuinternational86@gmail.com /kansiime.adams2@gmail.com

TEL: 0758569284/0756747465/0776922763

86. Bantu Establishments Limited, Mutungo P.O Box 25556, Kampala,

Tel: +256751068003/+256703950661/+256704227310

Email: <u>bantuestablisments@gmail.com</u>

87. Forbes Enterprises Limited, P.O Box 10924, Kiwatule, Kampala

Tel. 0772486313, 0772451533

Email: info@forbesenterprises.com

TEL: 0788707229/0783301789/0771888732/+971526651164

88. Kamwe Trading Company, (P.O BOX 37252, Bukoto-Froebel Road, Namuli zone, Kampala.

EMAIL: kamwetrading@gmail.com/apomugume@yahoo.com

TEL:0772486313/0771988522, 0772486313, 0772451533

- 89. Kazi Masters Limited (P.O. Box 33199, Kampala. Sir Apollo Kagwa Road) TEL:0701418661/0703096911/077241866/0772934588/0701133334 Email: kazimaters@gmail.com, monicatumuharwe@gmail.com
- 90. Harchar International Labour Agency (P.o. Box 3593, Kampala Plot 382, Limuli cell Kitende) Entebbe Road

TEL: 0782809393/0394834135/0772400492

EMAIL: info@harcharintagencies.com

91. Top Notch Recruitment Services (U) Limited (P.o. Box 9415, Kampala Plot 1129, Block 24, Nsibambi Road)

Tel: 0781223120, 0200908802

Email: topnotchrecruitmentservices@gmail.com

92. Atilis Job Mart Uganda Limited P.O Box 6939, Kampala street: Wamala Road

Email: atilisjobmart@gmail.com

TEL: +256414699184/+256757785818

93. Enjazi Limited P.O. Box 12416, Makindye, Kampala Tel:0701144558, 0707681801

Email: info@enjaazilimited.com

- 94. High Ground International Ltd P.O. Box 692, Kampala Plot 2505 Kulambilo street <a href="https://highgroundintl@gmail.com">highgroundintl@gmail.com</a> Tel ;0772823339
- 95. Time master, P.O. Box 34600, Kampala: Brian Twine Tel: 0705978949, 0703487292 EMAIL: info@timemasterltd.com

- 96. Elfaeed Company Limited P.O. Box 3507, Kampala, 0773521809, 0752951685
- 97. Afrisun International U Limited Plot 308, Kampala Kabusu, Ggomotoka Road 0704635576, 0786300502 Email: <a href="mailto:afrisun.ug@mail.com">afrisun.ug@mail.com</a>
- 98. Almared Agency for Recruitment and Consultancy Limited Lugara P.O. Box 2889 Kampala kapereanifa19@gmail.com Tel: 0703244769
- 99. Fly International Jobs (u) Ltd, P.o.Box 9415 Namuwongo, Kampala flyinternationaljobs@gmail.com Tel; 0704088686
- 100. Desert Treasure Limited P.O. Box 33804, Kampala, Ntinda Kigowa deserttreasures@gmail.com 0782408888
- 101. BM Forex Workers Limited P.O. Box 22139, Kalema Road, Kampala jobs@bmworkersug.com 0702742643
- 102. Shukran Habib Consultants Limited, P.O. Box 12877, Northern By-pass, Kampala.

  Shukranhabibconsultants@gmail.com 0701405206
- 103. Atlas Impex Limited, P.O. Box 6624, Matyrs Way, Kampala Uganda info@atlasimpexltd.com 0778010969
- 104. Glorious Labour Services Limited, P.O. Box 10417 Kampala, Kabakanjagala Road Mengo Kampala

  <u>Gloriouslsltd@gmail.com</u> 020090511
- 105. Mandela Logistics Limited, P.O. Box 10936 Kampala, plot 285 Buta Road, Ntinda,
  Mandelalogistics2018@gmail.com 0704457658
- 106. Platinum Projects Limited P.o. Box 24677 Kampala, Plot 297/8 Mutesa 1 Road

  <u>Platinumpapa1@gmail.com</u> 0778172076
- 107. Prospects International Limited P.O. Box 35227 Kampala, Plot 847 Pokino Road, Rubanga 0414699258

  prospectsinternationalltd@gmail.com
- 108. Al-Iman International Services Ltd, P.o. Box 10348, Kasubi, Kampala Tel: 0705532916 Email: <a href="mailto:alimanservices@gmail.com">alimanservices@gmail.com</a>

- 109. Tripai Overseas Agencies U ltd P.o. Box 6720, Kampala. Makindye Lukuli, opposite Nangaanda stage, Kintu zone, Email: <a href="mailto:tripai567agency@gmail.com">tripai567agency@gmail.com</a> Tel: 0783145506, 0707681901, 0200903816
- 110. CSX Group Limited P.o. Box 27290 Kampala Plot 2841 Butikirwa Ntinda Kigowa Email.info@csxgroup.org Tel: Tel: 0322202994, 0775937100
- 111. Azuz and Hanaa International Limited P.O. Box 29245 Kampala Plot 3631 Ntinda Kigowa Email: <u>azuzandhanaainternationaltd@gmail.com</u>Tel: 0706621223,0701439846, 0784678089
- 112. Transcend Agencies International Ltd P.o. Box 33565, Kampala, Plot 2407, Kiwafu Estate Kansanga Email: <a href="mailto:info@tragencisin.com">info@tragencisin.com</a> Tel: 0772624512 0756792722
- 113. Staffing International U Limited P.o. Box Kampala Plot 607 Balintuma Zone Kiwatule Email: <u>Lilliansny@gmail.com</u> 070266031,0701133881 0772767070
- 114. Impact Recruitment U Agency Limited P.o. Box 12332 kyanja, Kampala Email: 72003@yahoo.co.uk Tel:070266031, 0701133881, 0772767070
- 115. HBM Recruitment Agency (U) Limited P.o. Box Kampala, Bulwa lane Rubaga Email: <a href="https://doi.org/10.2018/@gmail.com">https://doi.org/10.2018/@gmail.com</a> Tel:0700941661, 0750992870
- 116. Modern Star International Limited P.O. Box 36285, Rubaga, Kampala 0752888306, 0787918809, 0757210380 Email: <a href="mailto:goldenstarrecruitment@gmail.com">goldenstarrecruitment@gmail.com</a>
- 117. Golden Star Recruitment Agencies Limited. P.O. Box 22740, Kabusu Kampala Tel: 0705394139, 0773614161, 0752358363
  Email: goldenstarrecruitment@gmail.com
- 118. Skynet Consultants International Limited. P.O. Box 26465, Kampala Pot 175 Nakawa Tel: 0772401640, 0702469517
  Email: <a href="mailto:skynetconsultantsintlltd@gmail.com">skynetconsultantsintlltd@gmail.com</a>
- 119. Prime Recruitment Company Limited. P.O. BOX 37481 Plot 85, Buziga Road Munyonyo Kampala, Uganda Tel:0778742927, 0708310363Email: <a href="mailto:prc802@gmail.com">prc802@gmail.com</a>
- 120. Strepa International Services Limited. P.O. Box Kampala Tel: 0753520685 0751632473 Email: <a href="mailto:strepainternationalugandaltd@yahoo.com">strepainternationalugandaltd@yahoo.com</a>

- 121. World High End Gate International Limited P.O. Box 9 Kampala Najjanankumbi.Tel:0785460602, 0772632755 Email: worldhighendgateinternational@yahoo.com
- 122. Alastar Company (U) ltd. P.O. Box 22443, Kampala, Uganda. Kigobe road, Ntinda. Tel: 256-774-537435, 0785560610 Email: <a href="mailto:alastarcoultd@gmail.com">alastarcoultd@gmail.com</a>
- 123. Jerusalem Recruitment Agency ltd P.O. Box 4171 kampala Uganda Plot 1444 Kinawataka Road Kireka Tel: 0751648891 0752222702 Email: jerusalemagencyltd@gmail.com
- 124. Hays Recruitment Experts Ltd P.O. Box 1544, Kampala Uganda Bwebajja Tel:0702466072, 0702941323, 0701918331 Email: <a href="https://haysuganda@gmail.com">haysuganda@gmail.com</a>
- 125. Spotlight International Recruitment Agency P.O. Box 36221, kampala. Kireka, Namugongo street Tel: 0704598459 0775249295 0704044506 Email: spotlightrecruitmentuganda@gmail.com
- 126. Intercontinental Opportunities Limited P.O. Box 24722, Kampala. Kawempe Town Tel: 0701405731, 0772584315, 0752581495 Email: info@intercontinentalopportunities.co.ug
- 127. Gulf Link International ltd P.O. Box 73268 Kampala, Haji Kamoga Close Makindye Division Tel: 0702975755, 0774088268 Email: <a href="mailto:gulflink2016@yahoo.com">gulflink2016@yahoo.com</a>
- 128. Imara Global Employment Limited P.O. Box 9722 Kampala, Plot 41 Nkrumah Road Tel: 0788010978 ,0770990266 ,0772467411 Email: <a href="mailto:imaraglobalemploymentltd@gmail.com">imaraglobalemploymentltd@gmail.com</a>
- 129. Sahara Recruitment Agency Limited P.O. Box 10111 Kampala, Rubaga Division

Tel: 0789748449, 0750194149, 0700616814 Email: <u>sahararecruitmentagency@gmail.com</u>

130. Zion Worldwide Placements ltd P.O. Box 34600, Kampala Nfunfu Road Seguku Tel: 0701953826, 0704454048, 0758060545
Email: zionworldwideplacements@gmail.com

- 131. VBC labour Experts Limited P.O. Box 34007 Kampala makindye west Division 0758700764 0752353525 ,0704997177 Email: <a href="mailto:vbclabourexperts2018@gmail.com">vbclabourexperts2018@gmail.com</a>
- 132. Kings Land Agency Limited P.O. Box 10236 Kampala, Massaja Makindye Tel: 0758700764 0752353525 0704997177
  Email: kingslandagency@gmail.com
- 133. Wakanda World limited P.O. Box 21873 Kampala Mutundwe Rubaga Division Tel: 0701717571,0754236554 Email: info@wakandaworldjobs.com
- 134. Work Ways Uganda Limited P.O. Box 1510 Kampala, Bukoto 1 Tel: 0702630640, 0776140000, 0705111944 Email: <a href="workwaysuganda@gmail.com">workwaysuganda@gmail.com</a>
- 135. Double Joy International Ltd. P.O. Box Kampala. Kanti Mansion 31 Kira Road, Kamwokya Tel: 0700157416, 0779209115, 0772404195
  Email: doublejoyint@gmail.com
- 136. Kleeja International Limited. P.O. Box 4268, Kampala. Ntinda-Nakawa Division Tel: 0785102957,0777137611 Email: kleeja4444@gmail.com
- 137. Absolute Labour International Limited. P.O. Box 33454 Kampala, plot 5256, Namuwongo Tel: 0772314032, 0700807701,0758641286, 0782747091 Email: <a href="mailto:absolutelabour@gmail.com">absolutelabour@gmail.com</a>
- 138. Precision International Labour Connections Limited. P.O. Box 8507 Kampala Bukesa, Kampala Central Division. Tel: 0705693935, 0755291090, 0703352617 Email: <a href="mailto:precision.intern18@gmail.com">precision.intern18@gmail.com</a>
  - 139. Mulcorp Resources Limited. P.O. Box10737 Kampala, Entebbe Municipality Tel: 0772699925, 0775336647 Email: <a href="mailto:mulcorp.resources@protonmail.com">mulcorp.resources@protonmail.com</a>
  - 140. Antal International Limited. P.O. Box 30446, Kampala. Plot 40 Greenland Tower Building, Kampala Road Tel: 0752803205, 0752740750 Email: admin@antalinternationalltd.com
  - 141. Altaleb services Limited. P.O. Box 23650, Kampala. City council Hospital, Kawempe Tula Road Tel: 0751822227, 0704899871, 0778404400 Email: altalebservicesltd@gmail.com

- 142. Orone Recruitment Services P.o.Box 27878 Kampala. Nsambya Estate, Makindye Division Tel: 0772652308 ,0701419552,0753792850 Email: oronerecruitmentservicesltd@gmail.com
- 143. Al-shaolah SMC Limited. P.O. Box 11331 Kampala. Plot 101 Queen Maxima Road Ntinda Tel: 0702240475, 0706984684 Email: alsaolahsmcltdomar@gmail.com
- 144. Spencer Courts limited. P.o. Box 35199 Kampala. P.O. Box 35199, Kampala Tel: 0752112028, 0783595810, 0752980060 Email: wlugolobi@gmail.com
- 145. Efraz International Recruitment Agency. P.O. Box 37626 Kampala plot A11, Nsambya Estate Makindye East. Tel: 0772647799 0773409202 0703442909 Email: <a href="mailto:efrazintra99@gmail.com">efrazintra99@gmail.com</a>
- 146. Alruwwad Company limited. P.O. Box Kampala, Ntinda main road Tel: 0756559212, 0757465502 Email: alruwwadcolimited1@gmail.com
- 147. Ekisiinga Recruitment Co Limited. P.O. Box 3507, Kampala. Plot 75A Kimera Road Nakawa Division. Tel: 0752542361,0772832811, 0792914897 email: ekisiingarecruitment@yahoo.com
- 148. Afwan Group Limited. P.O. Box, Kampala. Kirinya-Bukasa Road Tel: 0782542613 0772322876 Email: afwangroup502@gmail.com
- 149. Nile Treasure Gate Company Limited. P.O. Box 270427 Kampala. Plot 2009 block 220, Dick wesume road, kiwatule. Tel 0701980981, 0755464602, 0773023391Email: niletreasuregatecompany@gmail.com
- 150. Alwaleed Investment Limited. P.O. Box 900, Kampala Plot 617 Busega. Tel: 0787419780, 0705612362, 0759586138 Email: <a href="mailto:uga.seventh@gmail.com">uga.seventh@gmail.com</a>
- 151. Labour worth international job Agency Limited. P.O. Box 3457, Kampala, Block 210 Plot 40, Kyebando-Nsooba. Tel: 0701577833, 0752530193 Email: <a href="mailto:labourworth@gmail.com">labourworth@gmail.com</a>
- 152. Job line Consultancy Uganda Limited. P.O. Box 12882, Kampala, Naalya-Namugongo Road. Tel: 0775125979, 0701401663, 0788987077 Email: joblineconsultancyug@gmail.com

- 153. Optimal man power Placement limited. P.o. Box 22445, Kampala. Plot 517, Block 245 Ghaba Road. Tel: 0753650444, 0772382002. Email: <a href="mailto:Info@optimanpower.com">Info@optimanpower.com</a>
- 154. Marhaba Recruitment Agency Limited. P.O. Box Kampala, Tank Road Zone 5, Luzira Tel: 0783015925, 0782447716 Email: <a href="mailto:info@marhaba.co.ug">info@marhaba.co.ug</a>
- 155. Exertion Force International Co. Limited. P.O. Box Kampala, Mulwanga-Muli Road, Kikaaya Parish Zone, Kawempe Tel: 0701429942, 0757598668, 0786548101 Email: okellosilver06@gmail.com
- 156. Motion Works Limited. P.O. Box 2920 Kampala, Ntinda-Ministers Village Tel: 0704354299, 0752600892 Email: <a href="mailto:motionworksltd@gmail.com">motionworksltd@gmail.com</a>
- 157. Saliwa Recruitment Agency (U) Limited. P.O. Box Kampala, plot 360, block 14, Najjanankumbi Tel: 0755246540, 0758093841, 0704127346 Email: saliwarecruitment1@gmail.com
- 158. EBBO Tigers Security Services Ltd. P.O. Box 26326 Kampala, Kalina Road Mengo Tel: 0772592734, 0772821294 Email: <a href="mailto:ebbotigersc@gmail.com">ebbotigersc@gmail.com</a>
- 159. Hala Uganda Rec Limited. P.O. Box Kampala, Plot 52a, Ntinda Factory Road Email: <a href="mailto:hahaugandarec@gmail.com">hahaugandarec@gmail.com</a> Tel: 0703085625, 0784021409, 0776339234
- 160. Cashin Business Consult Limited. P.O. Box 22191, Kampala, Chogmn Village Wakaliga Road, Lubaga Division. Email: <a href="mailto:cashinconsult@gmail.com">cashinconsult@gmail.com</a> Tel: 0753364374, 0754949009, 0776362107
- 161. Kefura Investments limited. P.O. Box Kampala, Plot 1432, Block 243 Kitintale. Email: <a href="mailto:kefurainvestments@gmail.com">kefurainvestments@gmail.com</a> Email: 0703957983, 0772490010, 0772404985
- 162. Ephraim Agencies (U) Limited. P.O. Box 3082 Kampala, Plot 72 Kampala Road, Central Division Email: <a href="mailto:emphraimagencies@gmail.com">emphraimagencies@gmail.com</a> Tel: 0772680297, 0776444985, 0701344406

### Table showing List of Licensed/Suspended or De-licensed Companies as at 15th July 2019

S/n	Name	Reason	Action
1.	Dream connect	Engaging in trafficking of	Suspended
	Ltd	migrant workers	
2.	Elite Placement	Failure to externalize	Suspended and Bank
	Consulting Ltd	workers after charging them	Guarantee liquidated to
		placement fees	compensate workers
3.	Forbes	Engaging in trafficking of	Suspended
	Enterprises LTD	migrant workers	
4.	Karibun	Failure to externalize	Suspended and Bank
	International Ltd	workers after charging them	Guarantee Charged
		placement fees.	
5.	Professional	Gross violations of the	Suspended
	Recruitment	Employment (Recruitment of	
	Services	Uganda Migrant Workers	
		Abroad) Regulations, 2005.	
6.	Competitive	Engaging in trafficking of	De-licensed
	Manpower	migrant workers	
	International Ltd		

Transcription of Doreen's interview with NBS' Samson Kasumba: The Untold

story of Labour Export

Opening Remarks (Samson Kasumba): Good morning to our viewers, you want to understand that the whole business of labour exports has a promise, has connections, has power, has money and lately has horrendous experiences. Now for the faint of hearts, you want to understand that what you are going to hear is troubling and because of the enormity of what we are dealing with, we cannot even say where we are with Doreen that are going to be talking to. But let's hear the

story of Doreen.

**Kasumba:** Doreen, Good morning to you?

Doreen: Good morning to you Sir!

Qn 1: How did you get here?

Answer: Hmm.. Like every Ugandan, I went to Jordan to work but everything turned upside down

and here I am on this hospital bed.

Qn 2: What exactly happened that got you to a hospital bed from somebody who went seated

on an air plane with hopes that you would sort out your financials

Answer: On reaching where I was supposed to work, the work was hectic because remember these are two different worlds. The work that we do here is not the same work that you do in

the Arab world. So somehow my health started deteriorating and yah I ended up sick..

Qn 3: Do you think you were prepared enough by those who took you to the Arab world for

what you found?

Answer: No I was not prepared enough. Because first of all, those people have different culture we have different culture, they have different laws, we have different laws. So.. when you are here in Uganda, you are briefed a bit on what to expect. But to your surprise, you find a whole

lot of a new world where you are going

Qn 4: Those who take you to the Arab world do they know these things and in a sense keep

this information deliberately away from you or do you think they also do not know?

**Answer:** Actually to be honest, I cannot tell whether these people know or do not know. But what

I think they should come up with a way to know what is there.

18

Qn 5: So how did you get to Jordarn? Were you taken by a registered company, give us a bit of that information.

**Answer:** I was taken by a registered company of course; there is no way I would pass the airport without clear documentation. I was taken by a registered co

Qn 6: Which company is this?

**Answer:** Ahh Murphy International, Murphy International.

Qn 7: So when you went to Jordan, what exactly happened to you, I mean, when you say the work was hectic, give us a sense of what you mean by the work was hectic and the things that got you in a hospital bed

First of all, Sam you have to understand eh.. the size of the house only, coz ... Most of the girls there we call it Ekiyumba; 7 rooms plus... You have to wake up early in the morning like at 6; start cleaning but even the way they clean the house is not the way we clean the house because In the Arab world, you have to pull everything; the Mahogany beds, they are heavy, beds, chairs you pull and pour water. You know, you literally scrub the house, the walls, the toilets, the bathrooms; those people want their house clean. They reach even a point of u know, touching and seeing whether it is clean. If it's not clean you have to redo it. So you can take like 4, 3 even 5 hours, just doing the house.

Question 8: So after cleaning then what else do you do and how many hours is your work on a day?

**Answer:** On a daily basis, you wake up at 6, sometimes you sleep at 10, that is the earliest.. the earliest. 11, midnight depends on the schedule of the day.

Question 9: Are you given a break in between?

Answer: You have brief breaks like eating or going to the toilet. Most of the time, you are on your feet.

Question 10: I have heard some people saying that aam the girls who go out in the Arab world are lazy. They are just not used to working and they are lazy that's why they are complaining. What would be your response to such comments that some could even call insensitive?

Answer: First of all, the girls who go to the Arab world are not lazy. We are not lazy because me going to work is a sign that I am hard working. Most of us have families and before we went to the Arab world, we were working here in Uganda to carter for those homes but because we want a better pay, greener pastures we are forced to go and there is nothing like you are lazy. Sam you are working somewhere, not so? But you get some time to rest. You have some particular hours streamlined for your work. But if you are going to go to in a place where you are going to stand from 6 up to 10, I don't think that is being lazy.

#### Question 11: So were you tortured? How did your health situation get to this?

Hhh, we've all been to school and torture has different forms eeh!! Most Ugandans when you talk about torture, they think it's a stick and you cain someone. But sometimes you can be emotionally tortured,

psychologically, physically; all that is form of torture. I have ended up on this hospital bed because of the various things that I went through that kept on accumulating and affected my health. First of all, if you are going to have your breakfast, the earliest at midday or at 1.

Question 12: That's your first meal?

**Answer:** That's your first meal.

Question 13: After waking up at 6?

**Answer**: You wake up at 6, start the chores and your first meal is at midday or at 1 and most cases it is a chapatti and a cup of tea. I wanted the world to see this because most times they say we are lying. But I came with a chapatti and if it's okay, I wanted you to see the chapatti that you eat and a cup of tea or water.

Question 14: Where is the chapatti?

Answer: This, I have carried ever since I came. This is the kind of food you have for breakfast

Question 15: That's it?

Answer: And a cup of tea, if you are lucky, you get margarine. So that's your first meal.

Question 16: When do you have your next one?

**Answer**: Some times at 4, 5 or 6

Question 17: Is this the last meal or you have another one before you go to bed?

**Answer:** Most times it may be your last meal or sometimes they can give you some fruits at around 9 there or 10 then you go to bed

Question 18: So what.... am because what the viewers and myself want to understand is when did you know your health was bad, did you eventually collapse and your body give way and you go to a hospital? Give is a sense of how it progressed and for you to be in a bed and how you were flown here.

Answer: The first three weeks everything was ok as every visitor. You are welcomed and everything was ok. But when I started the fourth week, I noticed my body started paining. So when I talked to my employee, she gave me some panadols; which was ok for every normal person. But as days progressed, the pain progressed coupled with that kind of cleaning that I was telling you and sometimes you have to iron 3, 4 baskets of clothes or 5 standing for long hours and what sparked off everything one day I was given chemical. I was given chemical to scrub... silver and bronze things in the house. This chemical is strong. The moment you inhale it, you feel... filthy. I told my employer this chemical is really affecting me. But of course usually their response is why did you leave your country to come and work? This issue of which I reported to the responsible party that today I was given chemical to scrub metallic things in the house. And Sam, not only one, one object, you have to carry all the things out of the cardboard.

### Question 19: So is it the chemical that could have gotten you here?

**Answer:** I remember after that, the following week, I was sneezing mucus with blood. So I told my Boss, my chest is paining. And she asked me are you sneezing anything? It's like she knew that this would happen. I told her there is some blood. But if it were you Sam and you were my Boss, what would you do. Your worker has told you I am sneezing blood? And I was given tea, herbal tea and panadol.

**Question 20:** And you were told to go back to work?

**Answer:** Yes, in the Arab world, you do not fall sick.

### Question 21: So when did you call Hon. Nambooze?

**Answer:** It was after some time when my body was.. the chest, the back dizziness, when I started to fall dizzy.

#### Question 22: And how did you find her phone number?

**Answer:** Through a family member because we had tried everything I had tried the responsible people.

### Question 23: And when you say the responsible people, what are you talking about?

**Answer:** Ahh of course the company, there is a way it works. If you have a problem you usually call the home company and inform them

#### Question 24: Is it Murpy you are talking about here?

**Answer:** Yes, I did inform them but when I saw that there was no rescue surfacing, my family was like you know what, let's try our area MP. Because we know she would do whatever she can to bring you home.

### Question 25: So Hon. Nambooze is your area MP?

**Answer:** Yes. She is my area MP.

### Question 26: We have heard stories that you are not allowed to have phones. How come you had a phone?

**Answer:** In my case, Iam among the lucky ones. But even in this phone, you have limited hours to use it. Even in my case, I would use the phone at night, because, even if you check the messages that I sent, they would be at night. So one of those lucky nights, is when I sent it the message that I am such and such a person from Uganda and this is my ordeal that I am going through.

### Question 27: So you were never taken to hospital by your Boss?

**Answer:** All through that season, all through the pain I had, the best treatment I got was panadol and herbal tea. I was never taken to hospital until I just decided to keep quiet because my sister was like you know what, just keep quiet and play like everything is cool.

Question 28: those who took you abroad are saying you are telling lies. Sometimes the argument is that you are being used by their competition to bring down their company

**Answer:** Ok to the viewers and to you yourself, if you look at me, what motive would I have to bring down someone's company? Like every Uganda, I went expecting greener pastures. I am not the first person to leave this country. But

**Question 29:** They also said you were received in good shape; they received you at Entebbe international airport and that you have been in touch.

Answer: I came aboard, Fly Dubai and everyone on that plane is my witness right from Jordan.

Question 30: When?

Answer: I think I landed on the 5<sup>th</sup> but all the way I came vomiting. Is that a person in good shape?

Question 31: So who received you at the airport?

**Answer:** At the airport, I expected to be received by my family but I was received by security personnels whom I didn't know

Question 32: And what did they tell you?

**Answer:** They took me to the police station

Question 33: Were these police officers?

Answer: I presume so because you cannot wear a security badge when you are not a security personel

Question 34: Were they in Uniform?

**Answer:** Not really because I don't know the uniform of the airport security. I don't know. I don't know what it looks like.

Question 35: What color was their uniform?

**Answer:** A blue and white it's like blue

Question 36: Did they identify themselves and why they were receiving you?

**Answer:** Yes, they did because when I was on the plane the hostesses realized I was not in good shape so they told me when we land, we are going to get you medical help before you go home. But to my surprise when I landed the Doctors who received me had security tags so in a protest I asked her but madam you are not a Doctor you are wearing a security badge, where are you taking me? They told me Doreen if you resist we shall carry you so I was even weak but everyone at the airport realized that something was not right.

Question 37: So were you detained?

**Answer:** I don't know in that terms detention

Question 38: So were you taken to a holding facility?

**Answer:** I was taken to the police station

Question 39: And how long did you spend at the police station?

**Answer:** We landed at night, I left the police at around 4 in the morning

Question 40: 4 in the morning? Ok. Did the police care about your health situation and try to give you medical help?

**Answer:** The first one wanted a statement from me but there those ones who cared really and there is one who came out and was like this lady is in a bad shape. Why don't you let her get treatment and then she will come back and do whatever you want

Question 41: There the whole idea of when you don't serve out your contractual term you are asked to refund the money. Were you ever asked to refund the money.

Answer: I was asked to refund the money right from Jordan

Question 42: By who?

**Answer:** By the urgent's office in Jordan. I think even when I called Uganda they told me you know those people will ask for a refund even when my sister spoke to them they send her messages telling her I should refund 3000 dollars. Sam, I have never even seen 100 dollars where was I supposed to get 3000 dollars

Question 43: So for the time you worked, were you paid?

**Answer:** I was paid the third month no.

Question 44: Did you get an explanation why you were not paid the third month?

**Answer:** Yes I did.

Question 45: Were you paid the whole money that you were told you would be paid?

**Answer:** Not really.

Question 46: Did you ever sign a contract and did you ever read the contract, if there was one?

**Answer:** I think there are some preliminary contracts that you sign.

Question 47: What is on those contracts?

Answer: Those contracts, me what I basically saw on the contract that I signed, I am going to work in that

country for 2 years my names, basically those are the simple-simple things that are there but other

detailed things to be honest I really didn't see them.

Question 48: Do you regret ever having bought the promise of going to work abroad with the hope that

when you do you will get better

**Answer:** I think this is two sided to be honest, one side I regret, the other side I do not regret.

Question 49: Why don't you regret?

Answer: I regret because first of all, my health has ended up like this. But I don't regret because I have

come to know the truth that is there

Question 50: What do you mean by the truth?

Answer: There are many people that come back and you are lucky to read their stories on the social

media and many times they rubbish it off and they say those girls are lazy they are lying but if you have been there you can attest that these girls are not lying and I know one way or the other this will serve to

rescue other people maybe who are there wondering how to come out.

Question 51: There is a lady, I think her name is Ruth is she the one who runs Murphy one two ever

since you came back have you spoken to her?

Answer: Its true Ruth is the one who runs Murphy but we only met at the airport because when the police whisked me to the police station, the first person that I saw instead of my sister was Ruth and some other

lady I don't know her name, that's the last that we met

Question 52: Since you spoke to Hon Nambooze, do you sort of have an explanation for how Ruth ended

up at the airport?

**Answer:** The only explanation I can give because when I was still in Jordan and this is the truth and the

truth that I am telling. One of the messages Madam Ruth sent me was when I come to Uganda I will speak

to the public and say the family treated me well. I only came back because of my health problem. But let

me ask you Sam?

Question 53: Do you have that message somewhere?

Answer: Ahh Most of that message I received it on the phone of the agent in Jordan so because they

were playing them for me. And they are like this is the message she has sent, this is the message she has

sent.

Question 54: And you could recognize her voice?

Answer: Definitely Yes.

24

Question 55: So what have you been diagnosed with here and is it something curable?

**Answer:** I think all diseases can be curable depending on the treatment you get how you handle yourself after the treatment. But I was diagnosed with typhoid and ulcers they told me I had ulcers and then also I have to see a physiotherapist for my back and..

Question 56: Are you in touch with your parents and your relatives because there reports circulating around that your situation has separated you from your family and that you are on one side and there are on the other. Talk to us about that

Answer: You see Sam, when we go to work the beneficiaries are our family and every family in Uganda would like their daughter to work and send back home money and sometimes telling them that I am coming back it's like you are cutting off the supply. And in my case, due to the circumstances that I came back through it was safer for me to first take a low profile and not involve my family in all this thing that was going through and any way I don't have that much big family. My mother is really old, so I really don't think this would be healthy for her because she is not in a good health condition. So It's not that my family has really separated from me but I think it's better they are kept out of this.

Question 57: There is a view that your situation and a few others are isolated incidents and that there are so many success stories of girls who go and work in the Arab world and come back her and build homes and buy cars for their families and friends and all and these should be treated as isolated incidents so that when we come to talk to people like you, we the media are blowing this out of proportion. What's your comment?

Answer: First of all I appreciate that the government came up with such an initiative to open doors for women girls to go and work out. It's also true that there are those that have succeed and built houses as it is said but in most cases even those who have succeeded you just have to endure but in this incidence, I don't think the media blows out everything out of proportion. The only thing I would just call to the government to help us and do because these companies are not going to close today and labour exportation is going to continue but let them put measures and enforce them that if I am out there in Jordan working I am not treated like a slave. Because in Jordan even moving with your Boss, they have to hold your hand you are in the house twenty four seven (24/7) so the government they should come up with measures to protect Ugandans wherever they are working. Yes, it is true they are successful, but even us who have come back are in pain we are also there. What measures have they put to help us But most cases when you come back people just castigate you, they say things they don't know about and the company also has to protect its name. Sam even if you are the one running such a company you will not want your company to be closed. So I really don't think any one has to lose a life. These things we can sit on a round table when rules and measures are put and if someone comes back in a situation like mine or even worse and the government sees how they can go about it, help the victim and also help the company.

Question 58: So do I hear you saying that if conditions are bettered and there is that round table and you are in better health you would be happy to go back to work?

**Answer:** For my case I think I will do better in Uganda. For my case. But if things are sorted out and there are women who feel comfortable going may the Lord bless them as they go but for my case and in my experience I think I will function well here at home.

Closure (Kasumba): Doreen, Thank you so much for taking time to speak to us and God bless you and give you healing mercies. Oh that's the story of Doreen One thing I know is that, I have also exported labour to the UK I've worked in the UK what they call short hours and long hours and waking nights and things but and I have done cleaning jobs but listening to the story of Doreen it's very clear that my working conditions in the UK and hers are absolutely different because when I was ill and I informed my bosses or my agent that I am ill and I was given a day off. It seems that we are dealing with very different conditions whether people in the Ministry of Gender and Labour will take this up and the police is one we can only put to hope. It's churning the stomach this.